

Ministry of Long-Term Care

Long-Term Care Operations Division

Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 420

Ottawa, ON, K1S 3J4

Telephone: (877) 779-5559

ottawadistrict.mlhc@ontario.ca

Original Public Report

Report Issue Date: January 19, 2023

Inspection Number: 2023-1286-0002

Inspection Type:

Complaint

Licensee: Land O'Lakes Community Services

Long Term Care Home and City: Pine Meadow Nursing Home, Northbrook

Lead Inspector

Cathi Kerr (641)

Inspector Digital Signature

Additional Inspector(s)

INSPECTION SUMMARY

The Inspection occurred on the following date(s):

January 10-12, 2023

The following intake(s) were inspected:

- Intake: #00015478 - Complaint related to resident care concerns.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

Resident Care and Support Services

INSPECTION RESULTS



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.