

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** April 22, 2025

**Inspection Number:** 2025-1286-0002

**Inspection Type:**

Proactive Compliance Inspection

**Licensee:** Land O'Lakes Community Services

**Long Term Care Home and City:** Pine Meadow Nursing Home, Northbrook

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 7, 9 - 11, 14 - 17, and 22, 2025

The following intake(s) were inspected:

- Intake: #00144245 - PCI (Proactive Compliance Inspection)

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Food, Nutrition and Hydration
- Medication Management
- Residents' and Family Councils
- Housekeeping, Laundry and Maintenance Services
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Quality Improvement
- Staffing, Training and Care Standards
- Residents' Rights and Choices

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Pain Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Air Temperature

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 24 (3)**

Air temperature

s. 24 (3) The temperature required to be measured under subsection (2) shall be documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

The licensee has failed to measure and document at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night the air temperatures of the LTCH. Temperatures reviewed for the LTCH between the time period of March 17 - April 14, 2025 which noted temperatures were only taken once on many days and on a number of occasions not at all.

**Sources:**

Air temperature record review and interview with Support Services Supervisor and Administrator.