

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: September 16, 2025

Inspection Number: 2025-1286-0004

Inspection Type:

Complaint
Critical Incident
Follow up

Licensee: Land O'Lakes Community Services

Long Term Care Home and City: Pine Meadow Nursing Home, Northbrook

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 9-12, 15-16, 2025

The following intake(s) were inspected:

- Intake: #00149313 - CI #2796-000013-25- Resident injury of unknown origin
- Intake: #00149971 - Complaint related to nutritional care
- Intake: #00150569 - Follow-up #1: O. Reg. 246/22, s. 37 (1) related to bathing

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1286-0003 related to O. Reg. 246/22, s. 37 (1)

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The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Food, Nutrition and Hydration

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and wound care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The licensee has failed to ensure that a resident received a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment.

Specifically, a resident had specified areas of alterations in skin integrity documented on a day in May, 2025. The resident did not have a skin assessment using a clinically appropriate assessment instrument specifically designed for skin and wound assessment completed.

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Sources: A resident's progress notes, skin assessments and risk management review on PointClickCare, and interviews with a Registered Nurse (RN) and Director of Care (DOC).