

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: December 12, 2024

Inspection Number: 2024-1574-0002

Inspection Type:

Critical Incident

Licensee: Board of Management of the District of Kenora

Long Term Care Home and City: Pinecrest (Kenora), Kenora

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 10th-12th, 2024.

The following intake(s) were inspected:

- One intake related to a COVID-19 Outbreak.
- One intake related to the abuse of two residents by staff.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Prevention of Abuse and Neglect

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 24 (1)

Duty to protect

s. 24 (1) Every licensee of a long-term care home shall protect residents from abuse by anyone and shall ensure that residents are not neglected by the licensee or staff.

The licensee failed to protect two residents from abuse by a staff member.

Sources: Resident's electronic medical records, the homes internal investigation notes; and interviews with staff.