

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

<b>Report Issue Date:</b> November 26, 2025
<b>Inspection Number:</b> 2025-1112-0005
<b>Inspection Type:</b> Critical Incident
<b>Licensee:</b> CVH (NO. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)
<b>Long Term Care Home and City:</b> Pincrest Manor, Lucknow

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 25 and 26, 2025.

The following intake(s) were inspected:

- Intake: #00157565, related to infection prevention and control.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings

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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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of non-compliance.