

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: May 1, 2026

Inspection Number: 2026-1227-0001

Inspection Type:
Critical Incident

Licensee: Medlaw Corporation Limited

Long Term Care Home and City: Pinecrest Nursing Home (Bobcaygeon),
Bobcaygeon

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 29, 30, 2026 and May 1, 2026

The following intake(s) were inspected:

- A intake regarding a resident to resident physical altercation.

The following **Inspection Protocols** were used during this inspection:

Responsive Behaviours
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Administration of drugs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (2)

Administration of drugs

s. 140 (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 246/22, s. 140 (2).

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

A resident was prescribed a psychoactive medication as PRN (Pro re nata), twice daily as required for specific indications. On a specific day, a resident was provided the medication on three different occasions in a 24-hour period.

Sources: a resident's clinical health record.

WRITTEN NOTIFICATION: Restraining by administration of drug, etc., under common law duty

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 149 (2)

Restraining by administration of drug, etc., under common law duty

s. 149 (2) Every licensee shall ensure that every administration of a drug to restrain a resident when immediate action is necessary to prevent serious bodily harm to the resident or to others pursuant to the common law duty described in section 39 of the Act is documented, and without limiting the generality of this requirement, the licensee shall ensure that the following are documented:

1. Circumstances precipitating the administration of the drug.
2. Who made the order, what drug was administered, the dosage given, by what means the drug was administered, the time or times when the drug was administered and who administered the drug.
3. The resident's response to the drug.
4. All assessments, reassessments and monitoring of the resident.
5. Discussions with the resident or, where the resident is incapable, the resident's substitute decision-maker, following the administration of the drug to explain the reasons for the use of the drug.

A resident was prescribed and administered a PRN psychoactive medication used to intentionally inhibit a particular behaviour. During a three month clinical record review, there was no record of the required documentation to administer this specific medication.

Sources: Critical Incident Report, resident's clinical records, restraints policy and procedure and interview with staff.



Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702