

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Original Public Report

Report Issue Date: October 5, 2023	
Inspection Number: 2023-1575-0005	
Inspection Type: Complaint	
Licensee: The District Municipality of Muskoka	
Long Term Care Home and City: The Pines, Bracebridge	
Lead Inspector Tracy Muchmaker (690)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 25-27, 2023

The following intake(s) were inspected:

- One intake, which was a complaint related to Family Council.

The following **Inspection Protocols** were used during this inspection:

Residents' and Family Councils
Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.