

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: February 27, 2025

Inspection Number: 2025-1575-0002

Inspection Type:

Critical Incident

Licensee: The District Municipality of Muskoka

Long Term Care Home and City: The Pines, Bracebridge

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 24-27, 2025

The following intake(s) were inspected:

- One intake, related to an allegation of resident neglect by staff; and,
- One intake, related to a disease outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reports re critical incidents

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 115 (1) 5.

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Reports re critical incidents

s. 115 (1) Every licensee of a long-term care home shall ensure that the Director is immediately informed, in as much detail as is possible in the circumstances, of each of the following incidents in the home, followed by the report required under subsection (5):

5. An outbreak of a disease of public health significance or communicable disease as defined in the Health Protection and Promotion Act.

The licensee has failed to ensure that a disease outbreak was reported to the Director immediately, when the home had been declared in an outbreak by the Public Health Unit (PHU).

Sources: CI report; LTCHs outbreak management records; and interviews with the Infection Prevention and Control (IPAC) Lead, and the Director of Care (DOC).