

**Inspection Report under
the Long-Term Care
Homes Act, 2007****Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée****Long-Term Care Operations Division
Long-Term Care Inspections Branch****Division des opérations relatives aux
soins de longue durée
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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 27, 2020	2020_831211_0011	018138-20	Critical Incident System

Licensee/Titulaire de permisUnited Counties of Prescott and Russell
59 Court Street Box 304 L'original ON K0B 1K0**Long-Term Care Home/Foyer de soins de longue durée**Residence Prescott et Russell
1020 Cartier Boulevard Hawkesbury ON K6A 1W7**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JOELLE TAILLEFER (211)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): September 24, 25, 28, 29 and 30, 2020 and October 1, 2020.

The following intake was inspected:

Log # 018138-20: a critical incident report related to falls prevention and Hospitalization and Change in Condition.

During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Nursing Supervisor, Nursing Coordinator, Services Supervisor, Quality Care Technician, Registered Practical Nurses (RPNs) and Personal Support Workers (PSWs).

**The following Inspection Protocols were used during this inspection:
Falls Prevention
Hospitalization and Change in Condition
Medication**

During the course of this inspection, Non-Compliances were issued.

1 WN(s)

1 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 8. Policies, etc., to be followed, and records

Specifically failed to comply with the following:

s. 8. (1) Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system,
(a) is in compliance with and is implemented in accordance with applicable requirements under the Act; and O. Reg. 79/10, s. 8 (1).
(b) is complied with. O. Reg. 79/10, s. 8 (1).

Findings/Faits saillants :

The licensee has failed to ensure that their Policy # 350.01 Bathtub “Bain a la baignoire” is complied with.

As per O. Reg 79/10 s. 36 the licensee of a long-term care home shall ensure that staff use safe transferring techniques when assisting residents.

The home has a Policy # 350.01 Bathtub “Bain à la baignoire” dated February 2, 2020, stating that the resident must be seated on the chair lift to be raised and then lowered into the bath with the help of two people “Il doit asseoir le résident sur le siège à levier (chaise de bain), le monter et le redescendre dans le bain à l’aide de deux personnes”.

A PSW stated that a resident was transferred with the chair lift to the tub bath without a second staff. Two other PSWs stated they were transferring residents with the chair lift to the tub bath without a second staff.

The Quality Care Technician confirmed that two staff were required when transferring a resident with the chair lift into the tub bath for safety reason.

Sources: Multiple staff interviews, Flow Sheet Monitoring Form Section Bath, Policy # 350.01 Bathtub « Bain à la baignoire »

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that their Policy # 350.01 Bathtub “Bain a la baignoire” is complied with, to be implemented voluntarily.

Issued on this 3rd day of December, 2020

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.