

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Amended Public Report Cover Sheet (A2)

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| Amended Report Issue Date: July 13, 2023 | |
| Original Report Issue Date: May 19, 2023 | |
| Inspection Number: 2023-1577-0002 (A2) | |
| Inspection Type: Complaint Follow up | |
| Licensee: United Counties of Prescott and Russell | |
| Long Term Care Home and City: Residence Prescott et Russell, Hawkesbury | |
| Amended By Lisa Kluge (000725) | Inspector who Amended Digital Signature |

AMENDED INSPECTION SUMMARY

This report has been amended to reflect the action to rescind the Immediate Compliance Order (ICO) #901 and the Administrative Monetary Penalty (AMP) \$25000 issued under the inspection report #2023-1577-0002 on May 19, 2023 related to O. Reg. 246/22 s. 23.1 (1) 1. A Written Notification (WN) is being issued related to O. Reg. 246/22 s. 23.1 (1) 1.

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| Inspection Type: Complaint Follow up | |
| Licensee: United Counties of Prescott and Russell | |
| Long Term Care Home and City: Residence Prescott et Russell, Hawkesbury | |
| Lead Inspector Joelle Taillefer (211) | Additional Inspector(s) Lisa Kluke (000725) |
| Amended By Lisa Kluke (000725) | Inspector who Amended Digital Signature |

AMENDED INSPECTION SUMMARY

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INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 18, 19 and 26, 2023.

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The following intake(s) were inspected:

- Intake: #00087956 - Complaint related to concerns with no air conditioning in the home.
- Intake: #00088310 - Follow-up #: 1 - O. Reg. 246/22 - s. 23.1 (1) 1. ICO Immediate Compliance Order #901 - related to Air conditioning requirements issued May 19, 2023 - with a CDD of May 26, 2023.

An inspection manager was present on site during this inspection.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

AMENDED INSPECTION RESULTS

(A2) Appeal/DREV #: 0005

The following order(s) has been rescinded: ICO #901 IMMEDIATE COMPLIANCE ORDER ICO #901 Air Conditioning Requirements:

NC #001 Immediate Compliance Order pursuant to FLTCA, 2021, s. 154 (1) 2. Non-compliance with: O. Reg. 246/22, s. 23.1 (1) 1.

The following Administrative Monetary Penalty (AMP) has been rescinded on this compliance order AMP #001:

The Licensee has failed to comply with FLTCA, 2021 Notice of Administrative Monetary Penalty AMP #001 Related to Compliance Order CO #001

(A2) The following non-compliance has been newly issued: NC #001

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WRITTEN NOTIFICATION: Air Conditioning Requirements

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1. Non-compliance with: O. Reg. 246/22, s. 23.1 (1) 1.

The licensee has failed to ensure that air conditioning is installed, operational and in good working order for the purpose of cooling temperature in every resident bedroom on May 15, 2023.

Rationale and Summary

A complaint was received by the Ministry of Long-Term Care on May 15, 2023, related to elevated temperatures in the home as well as no air conditioning in resident rooms.

The long-term care home has 110 resident rooms. The long-term care home did not have central air conditioning other than in designated common areas on the first floor.

On May 18 and 19, 2023, it was observed that the home did not have any portable or window mounted air conditioning units installed in resident rooms. On May 19, 2023, there were no portable window mounted air conditioning units in 4 of 13 resident unit lounges.

Sources: Observations in the home and interviews with the Administrator, Maintenance Manager, DOC, Manager of Services, and Registered Nursing Staff and Personal Support Worker. [211]