

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: July 4, 2024	
Inspection Number: 2024-1577-0003	
Inspection Type: Complaint Critical Incident Follow up	
Licensee: United Counties of Prescott and Russell	
Long Term Care Home and City: Residence Prescott et Russell, Hawkesbury	
Lead Inspector Maryse Lapensee (000727)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 25, 26, 27, 28, 2024 and July 2, 3, 4, 2024

The following intake(s) were inspected:

- Intake: #00112910 - Follow-up #: 1 - O. Reg. 246/22 - s. 102 (15) 2.
- Intake: #00112911 - Follow-up #: 1 - O. Reg. 246/22 - s. 140 (2)
- Intake: #00114030 - related to a complaint about the Director of Care.
- Intake: #00114105/CI #M567-000003-24 - related to a fall resulting in injury.

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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1577-0001 related to O. Reg. 246/22, s. 102 (15)
2. inspected by Maryse Lapensee (000727)

Order #002 from Inspection #2024-1577-0001 related to O. Reg. 246/22, s. 140 (2)
inspected by Maryse Lapensee (000727)

The following Inspection Protocols were used during this inspection:

- Skin and Wound Prevention and Management
- Medication Management
- Infection Prevention and Control
- Staffing, Training and Care Standards
- Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and wound care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (a) (ii)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(a) a resident at risk of altered skin integrity receives a skin assessment by an

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authorized person described in subsection (2.1)
(ii) upon any return of the resident from hospital, and

The licensee has failed to ensure that a resident with a wound received a skin assessment by an authorized person upon their return from the hospital.

Sources: resident's health records, interview with a Registered Practical Nurse (RPN) and the Nursing supervisor. [000727]

WRITTEN NOTIFICATION: Skin and wound care

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

The licensee has failed to ensure that a resident who had a wound, was reassessed at least weekly by a member of the registered nursing staff.

Sources: resident's health records, interview with a Registered Practical Nurse (RPN) and the Nursing supervisor. [000727]

WRITTEN NOTIFICATION: Safe storage of drugs

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 138 (1) (a) (ii)

Safe storage of drugs

s. 138 (1) Every licensee of a long-term care home shall ensure that,

(a) drugs are stored in an area or a medication cart,

(ii) that is secure and locked,

The licensee has failed to ensure that the drugs on a specific floor were stored in a medication cart that was secure and locked.

Sources: Observation of medication cart on June 28, 2024; interview with a Registered Practical Nurse (RPN) and a Registered Nurse (RN). [000727]

WRITTEN NOTIFICATION: Director of Nursing and Personal Care

NC #004 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 250 (1) 5.

Director of Nursing and Personal Care

s. 250 (1) Every licensee of a long-term care home shall ensure that the home's

Director of Nursing and Personal Care works regularly in that position on site at the home for the following amount of time per week:

5. In a home with a licensed bed capacity of 65 beds or more, at least 35 hours per week.

The licensee has failed to ensure that the home's Director of Nursing and Personal Care works regularly in that position on site at the home at least 35 hours per week.

Sources: interview with the Director of Care #100. [000727]