

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: July 4, 2025

Inspection Number: 2025-1577-0004

Inspection Type:
Complaint

Licensee: United Counties of Prescott and Russell

Long Term Care Home and City: Residence Prescott et Russell, Hawkesbury

INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): June 19, 2025

The following intake(s) were inspected:

- Intake: #00147607 related to withhold of approval for admission in the home.

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

INSPECTION RESULTS

WRITTEN NOTIFICATION: Authorization for admission to a home

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 51 (7) (c)

Authorization for admission to a home

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

s. 51 (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 50 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,

(c) circumstances exist which are provided for in the regulations as being a ground for withholding approval.

The licensee failed to comply with FLTCA, s. 51 (7) (c) when they withheld the applicant's approval for admission to the home.

The Behavioral Assessment Tool indicated the applicant exhibited specified behaviours. The written notice indicated that the applicant's approval for admission in the home was withheld to ensure a safe and secured environment for current residents because of the applicant identified behaviours. An interview with staff member confirmed that the decision was influenced by the lack of available mental health support within the home. The Placement Coordinator stated that the resident did not require a specified care.

Sources: written notice, Behavioural Assessment Tool, InterRAI Home Care (HC) Assessment Form. Interview with staff member and Placement Coordinator.

WRITTEN NOTIFICATION: Written notice

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 51 (9) (b)

Authorization for admission to a home

s. 51 (9) If the licensee withholds approval for admission, the licensee shall give to persons described in subsection (10) a written notice setting out,

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

(b) a detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care;

The licensee failed to comply with FLTCA, s. 51 (9) when it provided applicant and the appropriate placement coordinator with a written notice withholding approval for admission that did not set out the detailed explanation of the supporting facts, as they relate both to the home and to the applicant's condition and requirements for care.

In the written notice provided to the applicant, the home stated that the applicant's responsive behaviours posed a risk to the safety of other residents and difficulty accessing the identified outpatient services. However, the notice did not include a detailed explanation based on the applicant's assessment and identified needs of the specified care requirements or behavioural interventions that the home was unable to provide.

Sources: Written notice. Interviews with placement coordinator and a staff member.