



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Mar 4, 2014	2014_211106_0002	S-000480-13	Follow up

Licensee/Titulaire de permis

**KENORA DISTRICT HOME FOR THE AGED BOARD OF MANAGEMENT
35 Van Horne Avenue, Box 725, DRYDEN, ON, P8N-2Z4**

Long-Term Care Home/Foyer de soins de longue durée

**PRINCESS COURT
PRINCESS STREET, BOX 725, DRYDEN, ON, P8N-2Z4**

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

MARGOT BURNS-PROUTY (106)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): February 6, 7, 2014

**The following log was reviewed as part of this inspection: Log #S-000480-13
Compliance Order #001 from inspection # 2013_246196_0009 in relation to O.
Reg 79/10 s. 110 (7) 6 has been complied with.**

**During the course of the inspection, the inspector(s) spoke with Administrator,
Director of Care (DOC), RAI Coordinator, Registered Nurses (RN), Registered
Practical Nurses (RPN), Personal Support Workers (PSW), Family Members, and
Residents**

**During the course of the inspection, the inspector(s) conducted a walk-through
of resident home areas and various common areas, observed care provided to
residents in the home and reviewed resident health care records.**

**The following Inspection Protocols were used during this inspection:
Minimizing of Restraining**

Findings of Non-Compliance were found during this inspection.



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 110.

Requirements relating to restraining by a physical device

Specifically failed to comply with the following:

s. 110. (7) Every licensee shall ensure that every use of a physical device to restrain a resident under section 31 of the Act is documented and, without limiting the generality of this requirement, the licensee shall ensure that the following are documented:

8. The removal or discontinuance of the device, including time of removal or discontinuance and the post-restraining care. O. Reg. 79/10, s. 110 (7).

Findings/Faits saillants :



1. On February 6, 2013, the inspector reviewed the "Restraint Monitoring Forms" for resident # 010, from February 1 to 5, 2014 and the following was found:
 - Feb 1, 2014: a PSW documented that the resident's restraint was applied at 0600hrs, it was not documented when the restraint was removed
 - Feb 3, 2014: a PSW documented that the resident's restraint was applied at 0200hrs and it was not documented when the restraint was removed
 - Feb 4, 2014: the restraint was documented as being applied at 0200hrs and again at 0700hrs, there was no documentation to indicate the time of removal of the restraint before it was documented as being applied at 0700hrs. [s. 110. (7) 8.]
2. On February 6, 2014, the "Restraint Monitoring Forms" from February 1 to 5, 2014, for resident # 015 were reviewed by the inspector and the following was found:
 - February 5, 2014: a PSW documented that the restraint was applied at 0700 hrs and no documentation indicating when the restraint was removed. [s. 110. (7) 8.]
3. On February 6, 2014, the "Restraint Monitoring Forms" dated February 1 - 5, 2014, for resident # 014 were reviewed by the inspector and the following was found:
 - Feb 5, 2014: a PSW documented the restraint was applied at 0600 hrs and was monitored until 2000 hrs, however, there was no documentation that indicated when the restraint was removed.

The licensee failed to ensure that every use of a physical device to restrain a resident under section 31 of the Act is documented and, without limiting the generality of this requirement, the licensee shall ensure that the following are documented: 8. The removal or discontinuance of the device, including time of removal or discontinuance and the post-restraining care. [s. 110. (7) 8.]

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE
BEEN COMPLIED WITH/
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES
SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:**

**COMPLIED NON-COMPLIANCE/ORDER(S)
REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDERS:**



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REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 110. (7)	CO #001	2013_246196_0009	106

Issued on this 5th day of March, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs