



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

**Health System Accountability and Performance Division
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**Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Feb 4, 2014	2014_221103_0003	000380, 000397, 000777	Critical Incident System

Licensee/Titulaire de permis

PROVIDENCE CARE CENTRE
340 Union Street, KINGSTON, ON, K7L-5A2

Long-Term Care Home/Foyer de soins de longue durée

PROVIDENCE MANOR
275 SYDENHAM STREET, KINGSTON, ON, K7K-1G7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

DARLENE MURPHY (103)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Critical Incident System inspection.

This inspection was conducted on the following date(s): January 27-29, 2014

During the course of the inspection, the inspector(s) spoke with Registered Nurses, a Personal support worker, the Director of Care and the Administrator.

During the course of the inspection, the inspector(s) reviewed resident health care records, observed resident care and reviewed the home policy on Fall Prevention and Management, #CARE-RC-18.

The following Inspection Protocols were used during this inspection:



Falls Prevention

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.) The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6.
Plan of care**

Specifically failed to comply with the following:

**s. 6. (7) The licensee shall ensure that the care set out in the plan of care is
provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).**

Findings/Faits saillants :

1. The licensee has failed to comply with LTCHA, 2007, s. 6(7) whereby care specified in a resident plan of care was not provided to the resident.

On a specified date, Resident #3 fell in his/her room and sustained a laceration that required treatment. The bed alarm was found to be non functioning. At the time of the incident, the resident plan of care included the following fall prevention measures: check every 30 minutes, bed alarm and keep bed in lowest position.

S#101 was interviewed and stated staff reported the bed alarm had not been working for two days prior to the fall and a replacement was not available.

The Director of Care confirmed replacement bed alarms were not always available at the time of the incident, however the home has since streamlined the bed alarms used in the home and replacement bed alarms were available at the time of this inspection.

A previously issued compliance order related to LTCHA, 2007, s.6(7) was in place at the time of this incident with a compliance date of October 30, 2013. [s. 6. (7)]



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Loi de 2007 sur les foyers de
soins de longue durée**

Issued on this 4th day of February, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs