



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des Soins  
de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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## **Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Dec 31, 2018	2018_505103_0038	027552-18, 028273- 18, 028473-18, 030200-18, 032754-18	Critical Incident System

### **Licensee/Titulaire de permis**

Providence Care Centre  
752 King Street West KINGSTON ON K7L 4X3

### **Long-Term Care Home/Foyer de soins de longue durée**

Providence Manor  
275 Sydenham Street KINGSTON ON K7K 1G7

### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

DARLENE MURPHY (103)

## **Inspection Summary/Résumé de l'inspection**



**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): November 28, 29, December 12, 13, 14, 17, 18, 19, 20, 2018.**

**Log #027552-18 and Log #028273-18-follow up to orders related to the reporting of abuse,  
Log #028473-18 (CIS# C553-000023-18)- incident of alleged resident to resident abuse,  
Log #030200-18 (CIS# C553-000029-18)-incident of alleged staff to resident abuse,  
Log #032754-18 (CIS# C553-000036-18)-incident of alleged resident to resident abuse.**

**During the course of the inspection, the inspector(s) spoke with residents, a volunteer, Personal support workers (PSW), Registered Practical Nurses (RPN), a Registered Nurse, Nurse Practitioner, Assistant Director of Care, the Director of Care and the Administrator.**

**During the course of the inspection, the inspector reviewed resident health care records, made resident observations, reviewed home's investigation into alleged incidents of abuse and applicable policies.**

**The following Inspection Protocols were used during this inspection:  
Prevention of Abuse, Neglect and Retaliation  
Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 24. (1)	CO #002	2018_505103_0024	103
O.Reg 79/10 s. 98.	CO #001	2018_505103_0024	103



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 31st day of December, 2018

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



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**Original report signed by the inspector.**