



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prevue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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Hamilton, ON L8P 4Y7

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**Ministère de la Santé et des Soins de  
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Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

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<b>Date(s) of inspection/Date de l'inspection</b> April 8, 2011	<b>Inspection No/ d'inspection</b> 2011-120-2853-08Apr144959	<b>Type of Inspection/Genre d'inspection</b> H-00780-11 - Follow-up to H-00683
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**Licensee/Titulaire**  
Liuna Local 837 Nursing Home (Hamilton) Corporation, 44 Hughson Street South, Hamilton, ON, L8N 2A7

**Long-Term Care Home/Foyer de soins de longue durée**  
Queen's Garden, 80 Queen St. N., Hamilton, ON, L8R 3P6

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Bernadette Susnik, Environmental Health #120

**Inspection Summary/Sommaire d'inspection**

The purpose of this visit was to conduct a follow-up inspection to outstanding non-compliance identified on August 13, 2010 related to housekeeping services.

During the course of the inspection, the inspector spoke with the administrator and environmental services supervisor.

During the course of the inspection, the inspector conducted an inspection of all 4 serveries, 6 dining rooms, and the main kitchen.

The following Inspection Protocol was used during this inspection:

- *Accommodation Services – Housekeeping*

**No findings of Non-Compliance were found during this inspection.**

Corrected Non-Compliance is listed in the section titled "Corrected Non-Compliance" on page 2.



CORRECTED NON-COMPLIANCE Non-respects à Corrigé				
REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
O. Reg. 79/10, s.87(2)(ii)	WN		2010-176-2853-13Aug133907	120

Signature of Licensee of Designated Representative Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
			
Title:	Date:	Date of Report (if different from date(s) of inspection).	
			