

Original Public Report

Report Issue Date August 15, 2022
Inspection Number 2022_1009_0001
Inspection Type
 Critical Incident System Complaint Follow-Up Director Order Follow-up
 Proactive Inspection SAO Initiated Post-occupancy
 Other _____

Licensee
CVH (No. 8) LP by its general partners, Southbridge Health Care GP Inc. and Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Care Homes Inc.)

Long-Term Care Home and City
Queensway Long Term Care Home
Hensall, ON

Lead Inspector
Cassandra Aleksic (689)

Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred on the following date(s): August 11 & 12, 2022.

The following intake(s) were inspected:
Log #012516-22 (Complaint) related to short staffing and resident care concerns.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control (IPAC)
- Resident Care and Support Services

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.