

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** May 15, 2025

**Inspection Number:** 2025-1009-0002

**Inspection Type:**

Critical Incident

**Licensee:** CVH (No. 8) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

**Long Term Care Home and City:** Queensway Long Term Care Home, Hensall

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 14 and 15, 2025

The following intake was inspected:

- Critical Incident (CI) #0933-000004-25 related to Infection Prevention and Control.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.