



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

**Public Copy/Copie du public**

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Dec 12, 2013	2013_294555_0001	O-000981- 13	Other

**Licensee/Titulaire de permis**

PROVINCIAL NURSING HOME LIMITED PARTNERSHIP  
1090 MORAND STREET, WINDSOR, ON, N9G-1J6

**Long-Term Care Home/Foyer de soins de longue durée**

REGENCY MANOR NURSING HOME, DIVISION OF PROVINCIAL NURSING HOME LIMITED PARTNERSHIP  
66 DORSET STREET EAST, PORT HOPE, ON, L1A-1E3

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

GWEN COLES (555)

**Inspection Summary/Résumé de l'inspection**



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soins de longue durée**

**The purpose of this inspection was to conduct an Other inspection.**

**This inspection was conducted on the following date(s): December 11, 2013.**

**A Service Area Office (SAO) Initiated Inspection (log # O-000981-13) was completed. This inspection was conducted jointly with Inspector L. Brown (111).**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care, the Environmental Services Supervisor, the Food Services Manager, the Resident Council Present, Personal Support Workers, Registered Practical Nurse, and seven residents.**

**During the course of the inspection, the inspector(s) toured the facility; observed meal service; reviewed menu; observed the provision of resident care; observed staff: resident interaction; reviewed Resident Council minutes and licensee responses to requests and concerns.**

**The following Inspection Protocols were used during this inspection:**

**Dining Observation  
Residents' Council**

**There are no findings of Non-Compliance as a result of this inspection.**



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**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

Legendé

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 12th day of December, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs