



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection April 27, 2011	Inspection No/ d'inspection 2011-190-2760-27Apr101126	Type of Inspection/Genre d'inspection Complaint L-000476
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Licensee/Titulaire
Meritas Care Corporation, 567 Victoria Avenue, Windsor, ON N9A 4N1

Long-Term Care Home/Foyer de soins de longue durée
Regency Park Long Term Care, 567 Victoria Avenue, Windsor, ON N9A 4N1

Name of Inspector/Nom de l'inspecteur
Sandra Fysh #190

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to care and services of a resident.

During the course of the inspection, the inspector spoke with the Administrator, Director of Care, Physician, RAI MDS Coordinator, two Registered Nurses, Registered Practical Nurse, Wound Care Specialist and a Resident.

During the course of the inspection, the inspector reviewed the clinical record of one resident, observed the resident's room and common area and reviewed policies related to the inspection.

The following Inspection Protocols were used in part or in whole during this inspection:

- Skin and Wound Care Inspection Protocol

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN



NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

- WN – Written Notifications/Avis écrit
- VPC – Voluntary Plan of Correction/Plan de redressement volontaire
- DR – Director Referral/Régisseur envoyé
- CO – Compliance Order/Ordres de conformité
- WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le Loi de 2007 les foyers de soins de longue durée à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O.Reg.79/10,s.26(3)(18) Every licensee of a long-term care home shall ensure that the requirements of this section are met with respect to every plan of care. (3) A plan of care must be based on, at a minimum, interdisciplinary assessment of the following with respect to the resident: (15) Skin condition, including altered skin integrity and foot conditions.

Findings:

1. The MDS assessment completed during two quarters was incorrect.
2. The RAI MDS Coordinator confirmed that the MDS assessment was incorrect.

Inspector ID #: 190

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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:	Date:	Date of Report: (if different from date(s) of inspection). <i>May 17, 2011</i>	