

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** February 3, 2026

**Inspection Number:** 2026-1251-0001

**Inspection Type:**

Proactive Compliance Inspection

**Licensee:** DTOC Long Term Care LP, by its general partner, DTOC Long Term Care MGP (a general partnership) by its partners, DTOC Long Term Care GP Inc. and Arch Venture Holdings Inc.

**Long Term Care Home and City:** Regency Park Long Term Care Home, Windsor

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: January 21 - 23, 27 - 30, and February 2 - 3, 2026

The inspection occurred offsite on the following date: January 26, 2026

The following intake was inspected:

- Intake: #00168473 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management  
Resident Care and Support Services  
Food, Nutrition and Hydration  
Residents' and Family Councils  
Medication Management  
Infection Prevention and Control  
Safe and Secure Home

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

Prevention of Abuse and Neglect  
Quality Improvement  
Staffing, Training and Care Standards  
Residents' Rights and Choices  
Pain Management

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: O. Reg. 246/22, s. 12 (1) 1. i.**

Doors in a home

s. 12 (1) Every licensee of a long-term care home shall ensure that the following rules are complied with:

1. All doors leading to stairways and the outside of the home other than doors leading to secure outside areas that preclude exit by a resident, including balconies and terraces, or doors that residents do not have access to must be,
  - i. kept closed and locked,

A door, labelled "janitor", leading to a small closet space with cleaning supplies was observed to be unlocked on January 21, 2026. A staff, upon becoming aware of the issue, ensured the door was monitored until the lock could be fixed by a locksmith. On January 22, 2026, the door was observed to be locked.

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

Sources: Inspector observations.

Date Remedy Implemented: January 22, 2026

NC #002 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: O. Reg. 246/22, s. 138 (1) (b)**

Safe storage of drugs

s. 138 (1) Every licensee of a long-term care home shall ensure that,  
(b) controlled substances are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart.

During observations on January 29, 2026, of the locked medication rooms in the home it was noted that controlled substances that required refrigeration were not stationary. On January 30, 2026, another observation was completed and the inspector noted that the fridge was secured as required.

Sources: Observations and interview with staff.

Date Remedy Implemented: January 30, 2026

**WRITTEN NOTIFICATION: Availability of supplies**

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 48**

Availability of supplies

s. 48. Every licensee of a long-term care home shall ensure that supplies, equipment and devices are readily available at the home to meet the nursing and personal care

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

needs of residents.

The home did not have equipment available to provide a resident a shower as was their preference. The resident shared they would prefer a shower but have been receiving a bed bath due to safety issues with available equipment. A staff confirmed the home did not have the equipment currently but were planning to procure it.

Sources: interviews with staff and the resident.