



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
January 7, 2011	2011-120-2922-07Jan130945	H-00388 – Other Visit

Licensee/Titulaire
Liuna Local 837 Nursing Home (Ancaster) Corporation , 44 Houghson Street S, Hamilton, ON, L8N 2A7

Long-Term Care Home/Foyer de soins de longue durée
Regina Gardens, 536 Upper Paradise Rd., Hamilton, ON L9C 5E3

Name of Inspector(s)/Nom de l'inspecteur(s)
Bernadette Susnik – Environmental Health #120

Inspection Summary/Sommaire d'inspection

The purpose of this visit was to address findings identified during a walk-through of the home during a complaint inspection that was conducted on the same day.

During the course of the inspection, the above noted inspector spoke with the Administrator, Assistant Director of Care (ADOC) and nursing staff. During the course of the inspection, all 3 serveries and 3 bathing rooms were inspected. Following the inspection, the Environmental Services Supervisor was consulted by phone for an interview, as he was not available during the inspection.

The following Inspection Protocols were used:

- *Accommodation Services – Maintenance*
- *Infection Prevention and Control*

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN
2 VPC

NON- COMPLIANCE / (Non-respectés)
Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN#1: *The licensee has failed to comply with O. Reg. 79/10, s. 229(4).* The licensee shall ensure that all staff participate in the implementation of the program.

Findings:

Staff members are not participating in the infection prevention and control program, which includes the prevention or the elimination of the spread of disease through hand-hygiene and cleaning and disinfection principles. The following observations were noted;

- Chartwell corporate policy requires residents to be monitored for symptoms on a daily basis and to have their symptoms recorded on a line list. Staff of the home are not using this form and therefore are not able to monitor resident symptoms and to determine when to institute measures to mitigate or prevent an outbreak.
- Cleaning and disinfection of re-useable personal articles such as bedpans and washbasins are not being conducted after each use, preventing the spread of micro-organisms. According to the Assistant Director of Care (ADOC), staff are not monitored with respect to cleaning and disinfection procedures. Neither the Cootes Paradise nor the Mount Hope soiled utility rooms appear to be used for cleaning purposes based on the lack of supplies in the rooms. One room had disinfectant wipes only (which are not stated for use in the cleaning policy) and the other utility room had no disinfectant supplies. The ADOC stated that all of the supplies are kept in the tub room.
- The full length tubs (from T.H.E Medical) in the home no longer function as they were originally designed. The jet holes were plugged several years ago and the built-in disinfection system can no longer be used. In it's place, staff have been given spray bottles called "R2A", containing a disinfectant that is not at the same concentration as the automatically dispensed solution. In addition, the tub room on the 3rd floor (Mount Hope) has a sign posted on the wall, directing staff to use the tub's built-in disinfection unit, and no other guidance. When the Cootes Paradise and Mount Hope tub rooms were inspected, the R2A spray bottles were empty and a container of Virox wipes was found in each room. A heavy amount of white residue was wiped off the tub surface in the Mount Hope tub room and the scale was quite visible. The tub lift seats in both tub rooms contained evidence that neither are cleaned along the bottom, based on visible residues.

Additional Required Action:

VPC- pursuant to the Long-Term Care Homes Act, 2007, S.O.2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with s.229(4) in respect to ensuring that staff participate in the implementation of the program, to be implemented voluntarily.



WN #2: The licensee has failed to comply with the LTCHA, 2007, S.O. 2007, c.8, s.15(2)(c). Every licensee of a long-term care home shall ensure that,

(c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

Findings:

Flooring material in the 1st and 3rd floor serveries, under the dishwasher, is in poor condition (ripped, lifting). The flooring material in the Chedoke Falls tub room has split at the seams, creating a pathway for water to enter underneath the material.

Additional Required Action:

VPC- pursuant to the Long-Term Care Homes Act, 2007, S.O.2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with s.15(2)(c) in respect to ensuring that the home, furnishings and equipment are maintained in a safe condition and in a good state of repair, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.

Title: Date:

Date of Report: (if different from date(s) of inspection).