

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: February 18, 2026

Inspection Number: 2026-1406-0002

Inspection Type:

Critical Incident

Licensee: Liuna Local 837 Nursing Home (Ancaster) Corporation

Long Term Care Home and City: Regina Gardens, Hamilton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 10 - 12, and 17, 2026

The inspection occurred offsite on the following date(s): February 18, 2026

The following intake(s) were inspected:

-Intake: #00165640 Critical Incident # 2922-000046-25 - Prevention of Abuse and Neglect

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Reporting certain matters to the Director

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 28 (1) 2.

Reporting certain matters to Director

s. 28 (1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

The home did not immediately inform the Director as required, about an incident in which a resident reported alleged neglect.

A Registered nurse (RN) was made aware of an alleged incident of neglect to a resident. The home's management was made aware of this incident but reported this to the Director the next day.

Sources: Resident clinical records, Abuse, Allegations and Follow-up policy, CIS report, and interviews with Registered Nurse (RN) and Administrator.