Ontario

Inspection Report Under the
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: September 29, 2023	
Inspection Number: 2023-1038-0003	
Inspection Type: Complaint Critical Incident	
Licensee: Richmond Terrace Limited	
Long Term Care Home and City: Richmond Terrace, Amherstburg	
Lead Inspector Julie D'Alessandro (739)	**Inspector Digital Signature** Julie D'Alessandro Digitally signed by Julie D'Alessandro Date: 2023.09.29 12:15:42 -04'00'
Additional Inspector(s) Adriana Congi (000751)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 25, 26, and 27, 2023.

The following intake(s) were inspected:
Intake: #00088620/CI# 1149-000025-23 related to fall prevention and management
Intake: #00095811/CI #1149-000043-23 related to outbreak management
Intake: #00097052/CI #1149-000046-23 related to skin and wound management
Intake: #00096845 complaint related to infection control and medication management
The following intake was also completed in this inspection: Intake: #00096928/CI #1149-000045-23 related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Introduction:
The licensee failed to ensure that a resident's altered skin integrity was reassessed at least weekly by a member of the registered nursing staff.

Rationale and Summary:
A progress note documented in Point Click Care (PCC) indicated that a resident had areas of altered skin integrity.

Review of the resident's skin and wound assessment tab in PCC had not included weekly assessment of the areas.

During an interview with two registered staff and the Director of Clinical Services, they stated that the areas of impaired skin integrity should have been assessed and documented weekly and were not.

Sources: Resident's progress notes and weekly wound assessment tab in PCC as well as interviews with two registered staff and the Director of Clinical Services.