

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

London District  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** March 19, 2026

**Inspection Number:** 2026-1038-0002

**Inspection Type:**  
Critical Incident

**Licensee:** Omni Quality Living (Southwest) Limited Partnership by its general partner  
Omni Quality Living (Southwest) GP Ltd.

**Long Term Care Home and City:** Richmond Terrace, Amherstburg

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 16, 17, 18, and 19, 2026.

The following intake(s) were inspected:

Intake: #00167562/CI #1149-000005-26 related to resident care and services

Intake: #00168523/C I#1149-000008-26 related to falls prevention and management

Intake: #00169183/CI #1149-000009-26 related to falls prevention and management

Intake: #00171397/CI #1149-000012-26 related to falls prevention and management

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Skin and Wound Prevention and Management  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.