

Public Report

Report Issue Date: April 30, 2026

Inspection Number: 2026-1038-0003

Inspection Type:

Proactive Compliance Inspection

Licensee: Omni Quality Living (Southwest) Limited Partnership by its general partner Omni Quality Living (Southwest) GP Ltd.

Long Term Care Home and City: Richmond Terrace, Amherstburg

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 27, 28, 30, 2026

The inspection occurred offsite on the following date(s): April 29, 2026

The following intake(s) were inspected:

Intake #00176846 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management

Medication Management

Safe and Secure Home

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that

the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 12 (1) 1.

Doors in a home

s. 12 (1) Every licensee of a long-term care home shall ensure that the following rules are complied with:

1. All doors leading to stairways and the outside of the home other than doors leading to secure outside areas that preclude exit by a resident, including balconies and terraces, or doors that residents do not have access to must be,
 - i. kept closed and locked,
 - ii. equipped with a door access control system that is kept on at all times, and
 - iii. equipped with an audible door alarm that allows calls to be cancelled only at the point of activation and,
 - A. is connected to the resident-staff communication and response system, or
 - B. is connected to an audio visual enunciator that is connected to the nurses' station nearest to the door and has a manual reset switch at each door.

A door in the basement that precedes the stairway up to the staff exit was found to be unlocked on April 28, 2026.

The Executive Director (ED) and Director of Environmental Services (DES) were notified and took immediate action.

Remedied on April 29, 2026, the ED notified the inspector the door had been connected to the locking system.

Sources: Observation, interviews and electronic mail communication.

Date Remedy Implemented: April 29, 2026