Ontario

Inspection Report Under the
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 420
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: June 12, 2023	
Inspection Number: 2023-1578-0004	
Inspection Type: Complaint Critical Incident System	
Licensee: The Corporation of the City of Kingston	
Long Term Care Home and City: Rideaucrest Home, Kingston	
Lead Inspector Ashley Bernard-Demers (740787)	**Inspector Digital Signature** Ashley F Bernard-Demers Digitally signed by Ashley F Bernard-Demers Date: 2023.06.13 09:23:25 -04'00'
Additional Inspector(s) Gabriella Kuilder (000726)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 15 - 18, 23 - 24, 2023.

The following intake(s) were inspected:

- Intake: #00084878 - CI #M569-000017-23 – Medication incident
- Intake: #00086888 - CI #M569-000022-23 – Resident to resident alleged sexual abuse
- Intake: #00087067 - Complaint regarding concerns about a resident's behaviours

The following **Inspection Protocols** were used during this inspection:

Medication Management
Infection Prevention and Control
Responsive Behaviours
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Safe storage of drugs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: O. Reg. 246/22, s. 138 (1) (a) (ii)

The licensee has failed to ensure that drugs are stored in an area or a medication cart, that is secure and locked.

Rational and Summary
On May 15th, 2023, an Inspector observed a Registered Practical Nurse (RPN) leaving a medication cart unattended and unlocked outside of a dining room with residents in close proximity to cart.

On May 15th, 2023, an Inspector observed a RPN leaving a medication cart unattended and unlocked in common area with residents in proximity of the unsecured cart.

On May 16th, 2023, in an interview with a RPN it was validated that during a medication administration pass if carts are unattended, the nurse is required to ensure the top of the cart is clear of medications, and the cart is locked.

On May 18th, 2023, on two other occasions an Inspector observed a RPN leaving the medication cart unattended and unsecured outside the entrance to a dining room. It was also noted that residents were walking in proximity of the unsecured cart.

Failure to lock medication carts presents potential risk to resident as the medication were not secured and locked.

Sources: Observation by Inspector #00726, Interview with staff # 110. [000726]

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