

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: September 20, 2024

Inspection Number: 2024-1578-0003

Inspection Type:

Complaint

Critical Incident

Licensee: The Corporation of the City of Kingston

Long Term Care Home and City: Rideaucrest Home, Kingston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 16, 17, 18, 19, 20, 2024

The following intake(s) were inspected:

- Intake: #00122809 - Complaint related to resident care.
- Intake: #00124152 - Critical Incident #M569-000031-24 -alleged resident to resident abuse.
- Intake: #00124647 - Critical Incident #M569-000033-24 -alleged resident to resident abuse.
- Intake: #00125026 - Critical Incident #M569-000034-24 - alleged resident to resident abuse.

The following Inspection Protocols were used during this inspection:

Skin and Wound Prevention and Management
Infection Prevention and Control
Prevention of Abuse and Neglect

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Staffing, Training and Care Standards

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and Wound Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

The licensee failed to ensure that two residents, who were exhibiting altered skin integrity, had their wounds reassessed at least weekly, as clinically indicated.

Sources: Review of residents' health care records, specifically their wound care assessments, interviews with an RPN and ADOC.