

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
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Original Public Report

Report Issue Date: November 22, 2024

Inspection Number: 2024-1578-0004

Inspection Type:

Complaint

Critical Incident

Licensee: The Corporation of the City of Kingston

Long Term Care Home and City: Rideaucrest Home, Kingston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 18 - 22, 2024

The following intake(s) were inspected:

- Intake: #00128164/CIS #M569-000037-24 - regarding a fall with injury and transfer to hospital.
- Intake: #00130081 - Complaint regarding resident care and services, medication administration and falls prevention.
- Intake: #00131322 - Complaint regarding alleged resident neglect.

The following Inspection Protocols were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.