

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

Report Issue Date: January 24, 2025

Inspection Number: 2025-1578-0001

Inspection Type:  
Critical Incident

Licensee: The Corporation of the City of Kingston

Long Term Care Home and City: Rideaucrest Home, Kingston

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 21- 24, 2025.

The following intake(s) were inspected:

- Intake: #00134422 /CIS #M569-000049-24 - related to allegation of resident-to-resident physical abuse.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect  
Responsive Behaviours

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 6 (1) (c)

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(c) clear directions to staff and others who provide direct care to the resident; and

The licensee has failed to ensure that a resident's written plan of care set out clear directions to staff who provide direct care around the discontinuation of a specified intervention during the month of December 2024.

Sources: Resident's electronic administration record, specified intervention tracking sheet, progress notes, and an interview with an ADOC.