

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** May 2, 2025

**Inspection Number:** 2025-1578-0003

**Inspection Type:**

Critical Incident

**Licensee:** The Corporation of the City of Kingston

**Long Term Care Home and City:** Rideaucrest Home, Kingston

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 28-30, 2025 and May 1-2, 2025

The following intake(s) were inspected:

- Intake: #00143857/CIR: M569-000012-25 was related to a severe hypoglycemia episode.
- Intake: #00144426 /CIR: M569-000013-25 was related to alleged sexual abuse of resident by a resident.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management  
Medication Management  
Prevention of Abuse and Neglect  
Responsive Behaviours

## INSPECTION RESULTS

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

**WRITTEN NOTIFICATION: Skin and Wound.**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (iv)**

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(iv) is reassessed at least weekly by an authorized person described in subsection (2.1), if clinically indicated;

The licensee has failed to ensure that a resident, who exhibited altered skin integrity, was reassessed at least weekly by an authorized person, as clinically indicated, during the month of March, 2025.

Sources: resident record review and interview with staff #102.