

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** August 14, 2025

**Inspection Number:** 2025-1578-0005

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** The Corporation of the City of Kingston

**Long Term Care Home and City:** Rideaucrest Home, Kingston

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 5-7, 11, and 14, 2025.

The following intake(s) were inspected:

- Intake: #00151350 was related to alleged physical abuse of resident by staff.
- Intake: #00152418 was a complaint related to falls prevention and management, position techniques, dining, toileting and plan of care.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect  
Falls Prevention and Management

## INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.