

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: November 12, 2025

Inspection Number: 2025-1578-0006

Inspection Type:

Complaint
Critical Incident

Licensee: The Corporation of the City of Kingston

Long Term Care Home and City: Rideaucrest Home, Kingston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 4 - 7, 10, 2025

The following intake(s) were inspected:

- Intake: #00156408 - CI: #M569-000033-25- Alleged staff to resident neglect.
- Intake: #00156484 - CI: #M569-000034-25- Alleged staff to resident neglect.
- Intake: #00159975 - Complaint alleging staff to resident neglect.
- Intake: #00160167 - CI: #M569-000045-25: Fall of a resident resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.