

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 13, 2026

Inspection Number: 2026-1578-0001

Inspection Type:

Complaint
Critical Incident

Licensee: The Corporation of the City of Kingston

Long Term Care Home and City: Rideaucrest Home, Kingston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 5 - 9 & 12, 2026

The following intake(s) were inspected:

- Intake: #00162979 - CIS #M569-000050-25 - regarding a fall with injury and transfer to hospital.
- Intake: #00165010 - CIS #M569-000052-25 - regarding alleged resident to resident abuse.
- Intake: #00165446 - Complaint regarding Infection Prevention and Control (IPAC) practice(s).
- Intake: #00165907 - CIS #M569-000054-25 - regarding IPAC/recent outbreak(s).

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect
Responsive Behaviours
Falls Prevention and Management

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.