



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

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**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Mar 5, 2013	2013_049143_0010	O-002436- 12	Follow up

**Licensee/Titulaire de permis**

THE CORPORATION OF THE CITY OF KINGSTON  
216 Ontario Street, KINGSTON, ON, K7L-2Z3

**Long-Term Care Home/Foyer de soins de longue durée**

RIDEAUCREST HOME  
175 RIDEAU STREET, KINGSTON, ON, K7K-3H6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

PAUL MILLER (143)

**Inspection Summary/Résumé de l'inspection**



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): February 27-28th and March 4-5th, 2013.

In addition to completing a Follow up Inspection to Compliance Orders issued December 4, 2012, Critical Incident Reports #M569-000052-12(log #O-002377-12), #M569-000018-13(log #O-000140-13), #M569-000020-13(log #O-000158-13) and #M569-000022-13(log #O-000159-13) were reviewed as part of this inspection report.

During the course of the inspection, the inspector(s) spoke with The Administrator, the Director of Nursing, the Assistant Director of Nursing, Registered Nurses, Registered Practical Nurses and the Infection Control/Staff Education Coordinator.

During the course of the inspection, the inspector(s) Reviewed the Falls Prevention and Management Program, abuse prevention and falls staff training in-services, critical incident reports, resident health care records and observed resident care and services

The following Inspection Protocols were used during this inspection:  
Falls Prevention  
Prevention of Abuse, Neglect and Retaliation  
Responsive Behaviours

There are no findings of Non-Compliance as a result of this inspection.

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**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

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Legend	Legendé
WN – Written Notification	WN – Avis écrit
VPC – Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR – Director Referral	DR – Aiguillage au directeur
CO – Compliance Order	CO – Ordre de conformité
WAO – Work and Activity Order	WAO – Ordres : travaux et activités



Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**THE FOLLOWING NON-COMPLIANCE AND/OR ACTION(S)/ORDER(S) HAVE BEEN COMPLIED WITH/  
LES CAS DE NON-RESPECTS ET/OU LES ACTIONS ET/OU LES ORDRES SUIVANT SONT MAINTENANT CONFORME AUX EXIGENCES:**

**COMPLIED NON-COMPLIANCE/ORDER(S)  
REDRESSEMENT EN CAS DE NON-RESPECT OU LES ORDERS:**

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / NO DE L'INSPECTION	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 49.	WN	2011_035124_0028	143
O.Reg 79/10 s. 49.	WN	2012_049143_0044	143
O.Reg 79/10 s. 49.	WN	2012_049143_0052	143
O.Reg 79/10 s. 49. (2)	CO #002	2012_049143_0052	143
O.Reg 79/10 s. 8.	WN	2012_049143_0044	143
O.Reg 79/10 s. 8.	WN	2012_049143_0052	143
O.Reg 79/10 s. 8. (1)	CO #001	2012_049143_0052	143
O.Reg 79/10 s. 97.	WN	2012_049143_0052	143



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O.Reg 79/10 s. 97. (1)	CO #003	2012_049143_0052	143
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Issued on this 5th day of March, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in black ink, appearing to read "P. Miller". The signature is written in a cursive style and is positioned within the signature box.