

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** April 30, 2025

**Inspection Number:** 2025-1334-0002

**Inspection Type:**

Critical Incident

**Licensee:** Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

**Long Term Care Home and City:** Ridgeview, Stoney Creek

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: April 22-25, and 28-30, 2025.

The following intakes were inspected:

- Intake: #00138578, Critical Incident (CI) 2849-000002-25 was related to disease outbreak,
- Intake: #00138616, CI 2849-000003-25 was related to prevention of abuse and neglect,
- Intake: #00144083, CI 2849-000006-25 was related to prevention of abuse and neglect; and,
- Intake: #00144220, CI 2849-000007-25 was related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect  
Falls Prevention and Management

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection Prevention and Control

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that section 9.1 (b) of the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes was followed when a registered practical nurse (RPN) was administering medications.

Section 9.1 (b), of the IPAC Standard, specified that the four moments of hand hygiene included before initial resident/resident environment contact. The home's hand hygiene policy specified that all employees were to adhere to the four moments of hand hygiene and avoid touching contaminated surfaces/objects after. During medication preparation, the RPN failed to perform hand hygiene after touching potentially contaminated surfaces and before administering medication to residents.

**Sources:** observations; Hand Hygiene policy (IPC2-010.06, February 2025), IPAC Standard for Long-Term Care Homes (revised September 2023); and interviews with the Assistant Director of Care (ADOC) and incoming IPAC Lead.