

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

**Public Report**

**Report Issue Date:** January 9, 2026

**Inspection Number:** 2025-1334-0004

**Inspection Type:**

Critical Incident

**Licensee:** Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

**Long Term Care Home and City:** Ridgeview, Stoney Creek

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): December 30-31, 2025 and January 2, 5-8, 2026

The following intake(s) were inspected:

-Intake: #00162368 - Critical Incident (CI) #2849-000019-25 - related to falls prevention and intervention.

-Intake: #00162798 - CI #2849-000020-25 - related to falls prevention and intervention.

-Intake: #00163725 - CI #2849-000022-25 - related to the prevention of abuse and neglect and responsive behaviours.

-Intake: #00164036 - CI #2849-000023-25 - related to infection prevention and control.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect

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Responsive Behaviours  
Falls Prevention and Management

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

**Non-compliance with: FLTCA, 2021, s. 6 (7)**

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

A resident was observed to not have an intervention in place as indicated in their care plan on two specified dates in January 2026. Associate Director of Care (ADOC) indicated that this intervention was no longer necessary. The intervention was removed from the resident's care plan.

Sources: Review of resident's clinical records, observation of resident's room, interview with ADOC.

Date Remedy Implemented: January 7, 2026