

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Central East District  
33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

<b>Report Issue Date:</b> January 13, 2026
<b>Inspection Number:</b> 2026-1022-0001
<b>Inspection Type:</b> Complaint Critical Incident
<b>Licensee:</b> ATK Care Inc.
<b>Long Term Care Home and City:</b> River Glen Haven Nursing Home, Sutton West

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 8, 9, 12 and 13 2026

The following intake(s) were inspected:

- One intake related to a complaint regarding a fall with injury and lack of communication
- One intake related to an outbreak

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Reporting and Complaints  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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