

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
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Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: May 1, 2023	
Inspection Number: 2023-1246-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: Revera Long Term Care Inc.	
Long Term Care Home and City: Riverbend Place, Cambridge	
Lead Inspector Helene Desabrais (615)	Inspector Digital Signature
Additional Inspector(s) Dianne Tone (000686)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 26, 27, 28, 2023

The following intake(s) were inspected:

- Intake: #00015025 related to falls prevention.
- Intake: #00022197 related to skin and wound management and prevention of abuse and neglect.
- Intake: #00022511 Complaint related to skin and wound management and prevention of abuse and neglect.
- Intake: #00085721 related to reporting and complaints.

The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Reporting and Complaints

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.