

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: February 27, 2025

Inspection Number: 2025-1052-0001

Inspection Type:

Other
Critical Incident

Licensee: Vigour Limited Partnership on behalf of Vigour General Partner Inc.

Long Term Care Home and City: Rockcliffe Community, Scarborough

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 25 - 27, 2025

The following intakes were inspected during this Critical Incident (CI) Inspection:

- Intake: #00135150/ CI #2131-000022-24 was related to a disease outbreak.
- Intake: #00139217 was related to an outstanding Emergency Planning Annual Attestation.

The following intakes were completed in this CI inspection:

- Intakes: #00135940/ CI #2131-000023-24 and #00136928/ CI #2131-000001-25 were related to disease outbreaks.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Safe and Secure Home

INSPECTION RESULTS

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Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

The licensee has failed to ensure that the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes issued by the Director was complied with.

In accordance with the IPAC Standard for Long-Term Care Homes, revised September 2023, section 11.6, the licensee has not ensured that signage was posted throughout the home that lists the signs and symptoms of infectious diseases for self-monitoring as well as steps that must be taken if an infectious disease is suspected or confirmed in any individual.

The signage was posted throughout the home on February 26, 2025.

Sources: Observations in the home; and interview with IPAC lead.

Date Remedy Implemented: February 26, 2025

WRITTEN NOTIFICATION: Attestation

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 270 (3)

Attestation

s. 270 (3) The licensee shall ensure that the attestation is submitted annually to the Director.

The licensee has failed to ensure that the annual Emergency Plan Attestation Form was submitted to the Director by December 31, 2024

Sources: Review of the Emergency Planning Attestation form, Interview with the Executive Director.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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