

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection prévue  
sous la Loi de 2007 sur les foyers  
de soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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1st Floor, 609 Kumpf Drive  
WATERLOO ON N2V 1K8  
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Téléphone: (888) 432-7901  
Télécopieur: (519) 885-2015

**Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Nov 19, 2019	2019_795735_0024	016502-19, 020256-19	Critical Incident System

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**Licensee/Titulaire de permis**

Corporation of the County of Grey  
595 9th Avenue East OWEN SOUND ON N4K 3E3

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**Long-Term Care Home/Foyer de soins de longue durée**

Rockwood Terrace Home for the Aged  
575 Saddler Street East P.O. Box 660 DURHAM ON N0G 1R0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

KRISTAL PITTEK (735)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): November 13-15, 2019.**

**The following intakes were completed in this Critical Incident System inspection:**

**Log # 016502-19 related to duty to protect and hospitalization and change in condition,**

**Log # 020256-19 related to plan of care and falls prevention.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Director of Care (DOC), Associate Director of Care (ADOC), Building Services Manager (BSM), Registered Nurse (RN), Registered Practical Nurse (RPN), Personal Support Workers (PSWs), and a resident.**

**The inspector also toured the resident home areas, observed resident care provision, resident staff interaction, dining services, and reviewed relevant resident clinical records, policies, procedures, and investigative notes pertaining to the inspection.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Hospitalization and Change in Condition**

**Pain**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 19th day of November, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**