

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: July 8, 2025

Inspection Number: 2025-1177-0003

Inspection Type:

Critical Incident

Licensee: Omni Quality Living (East) Limited Partnership by its general partner,
Omni Quality Living (East) GP Ltd.

Long Term Care Home and City: Rosebridge Manor, Jasper

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 2, 3, and 7, 2025.

The following Critical Incident (CI) intake(s) were inspected:

- Intake 00149795 (CI 2671-000011-25) - fall of a resident resulting in injury;
and
- Intake 00149834 (CI 2671-000013-25) - hospital transfer of a resident with
injury of unknown etiology.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (10) (b)

Plan of care

s. 6 (10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,
(b) the resident's care needs change or care set out in the plan is no longer necessary; or

The licensee has failed to ensure that a resident's plan of care was reviewed and revised when specific care needs for that resident changed after a fall with injury.

Sources: Resident care plan; Documentation Survey Report, June 2025; progress notes; and interviews with the Director of Care (DOC), Registered Nurse (RN) #101, and Personal Support Worker (PSW) #103.