

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: November 27, 2025
Inspection Number: 2025-1351-0005
Inspection Type: Complaint Critical Incident
Licensee: CVH (No. 9) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)
Long Term Care Home and City: Southbridge Roseview, Thunder Bay

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 25-27, 2025

The following intake(s) were inspected:

- An intake related to alleged physical abuse of a resident by a resident.
- A complaint related to allegations of resident abuse.

The following **Inspection Protocols** were used during this inspection:

Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION: Falls prevention and management

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 54 (2)

Falls prevention and management

s. 54 (2) Every licensee of a long-term care home shall ensure that when a resident has fallen, the resident is assessed and that a post-fall assessment is conducted using a clinically appropriate assessment instrument that is specifically designed for falls. O. Reg. 246/22, s. 54 (2); O. Reg. 66/23, s. 11.

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

A resident was not assessed by a Registered Practical Nurse (RPN) as per the home's policies when the resident had fallen.

Sources: A review of the home's internal investigation for a Critical Incident (CI); A review of the home's policy titled, Fall Prevention and Management Program; and an interview with the home's Director of Nursing Care (DOC).

WRITTEN NOTIFICATION: Altercations and other interactions between residents

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 59 (b)

Altercations and other interactions between residents

s. 59. Every licensee of a long-term care home shall ensure that steps are taken to minimize the risk of altercations and potentially harmful interactions between and among residents, including,

(b) identifying and implementing interventions.

A required intervention was not implemented for managing the responsive behaviours of an identified resident.

Sources: A review of the home's internal investigation for a CI; and an interview with a PSW and the home's DOC.



Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965