

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

North District  
159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

**Report Issue Date:** March 13, 2026

**Inspection Number:** 2026-1351-0001

**Inspection Type:**  
Proactive Compliance Inspection

**Licensee:** CVH (No. 9) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

**Long Term Care Home and City:** Southbridge Roseview, Thunder Bay

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: March 9 - 12, 2026.

The following intake was inspected:

- One Intake: Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Contenance Care  
Medication Management

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Documentation

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (9) 1.**

Plan of care

s. 6 (9) The licensee shall ensure that the following are documented:

1. The provision of the care set out in the plan of care.

Documentation relating to a resident's provision of care did not reflect the continence care provided.

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**Sources:** Review of a resident's health records including Point of Care documentation; and an interview with a staff member.

## WRITTEN NOTIFICATION: Safe Storage of Drugs

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 138 (1) (b)**

Safe storage of drugs

s. 138 (1) Every licensee of a long-term care home shall ensure that,

(b) controlled substances are stored in a separate, double-locked stationary cupboard in the locked area or stored in a separate locked area within the locked medication cart.

a) During observations, the Inspector noted that controlled substances were not secured in a double-locked manner.

**Sources:** Observations of controlled substances administration; review of the homes' policy for storage of medication; and interviews with staff and the Director of Care (DOC).

b) During observations, the controlled substances that required specialized storage were not stored in a double-locked manner.

**Sources:** Observations of the medication rooms; review of the homes' policy for storage of medication; and interviews with staff members.



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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