

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: July 9, 2025

Inspection Number: 2025-1258-0004

Inspection Type:

Follow up

Licensee: Shanti Enterprises Limited

Long Term Care Home and City: Royal Terrace, Palmerston

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 7-9, 2025

The following intake(s) were inspected:

- Intake: #00145782 - Follow-up #: 1 - O. Reg. 246/22 - s. 18 (1) Bed rails

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1258-0002 related to O. Reg. 246/22, s. 18 (1)

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.