Ontario

Inspection Report under the *Long-Term Care Homes Act, 2007*

Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Ministère de la Santé et des Soins de longue durée
Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
June 09, 2011	2011_172_2826_09Jun101128	Critical Incident 2826-000007-11 L-000523

Licensee/Titulaire
Caressant Care Nursing and Retirement Homes Limited, 264 Norwich Avenue, Woodstock, Ontario N4S 3V9

Long-Term Care Home/Foyer de soins de longue durée
Caressant Care Courtland , 4850 Hwy #59 – PO Box 279, Courtland, Ontario, N0J 1E0

Name of Inspector/Nom de l'inspecteur
Joan L. Woodley ID # 172

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct critical incident inspection related to neglect in care.

During the course of the inspection, the inspector spoke with: the Director of Nursing and Personal Care.

During the course of the inspection, the inspector: reviewed health care records, reviewed policy and held interview.

The following Inspection Protocols were used this inspection: Prevention of Abuse, Neglect and Retaliation.

☒ There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. Joan L. Hadley
Title: Date:	Date of Report: June 10/11