

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
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Original Public Report	
Report Issue Date: July 20, 2023	
Inspection Number: 2023-1311-0003	
Inspection Type: Critical Incident System	
Licensee: Caressant-Care Nursing and Retirement Homes Limited	
Long Term Care Home and City: Caressant Care Courtland, Courtland	
Lead Inspector Christie Birch (740898)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY
<p>The inspection occurred onsite on the following date(s): July 18, 19, 2023</p> <p>The following intake(s) were completed during this inspection:</p> <ul style="list-style-type: none"> Intake: #00086059 - CIS # 2826-000009-23 and Intake: #00090297 - CIS # 2826-000018-23: Related to falls of residents resulting in injury.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.