

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: September 23, 2024

Inspection Number: 2024-1311-0002

Inspection Type:

Critical Incident

Licensee: Caessant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caessant Care Courtland, Courtland

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 17-19, 2024

The following intake(s) were inspected:

Intake: #00121075 - CIS-2826-000024-24 - Related to Resident Care and Support Services.

Intake: #00125257 - CIS-2826-000027-24 - Related to Resident Care and Support Services.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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