

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

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Public Report

Report Issue Date: November 19, 2025

Inspection Number: 2025-1311-0005

Inspection Type:

Complaint

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care Courtland, Courtland

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 13, 17, 18, 19, 2025

The following intake(s) were inspected:

- Intake: #00161281 - a complaint related to falls prevention and management.
- Intake: #00162284 - a complaint related to infection prevention and control.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

Safe and Secure Home

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.