



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
révisé le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection November 30, 2010	Inspection No/ d'inspection 2010_170_2826_30Nov144051	Type of Inspection/Genre d'inspection Critical Incident L-01780
Licensee/Titulaire Caessant-Care Nursing and Retirement Homes Limited, 264 Norwich Avenue, Woodstock, ON, N4S 3V9		
Long-Term Care Home/Foyer de soins de longue durée Caessant Care Courtland, P.O. Box 279, 4850 Hwy.#59, Courtland, ON, N0J 1E0		
Name of Inspector(s)/Nom de l'inspecteur(s) Dianne Wilbee ID#170		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct an inspection related to a Critical Incident.</p> <p>During the course of the inspection, the inspector(s) spoke with: Regional Manager, Administrator, Director of Care, Registered Nurse.</p> <p>During the course of the inspection, the inspector(s): Reviewed the resident's record, Observed resident, Reviewed Entrapment policy and procedure and Internal Resident Incident Report policy and procedure.</p> <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN 1 VPC</p>		



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans la loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O.Reg. 79/10 s.30(2), The licensee shall ensure that any actions taken with respect to a resident under a program, including assessments, reassessments, interventions and the resident's responses to interventions are documented.

Findings:

- Initial documentation of a resident incident did not include time of occurrence, comprehensive physical assessment of the resident for potential injury, the resident's response to the incident or reassessment of the resident.

Inspector ID #: 170

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance legislative requirements related to documentation, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Deanne Skilbee

Title: Date:

Date of Report: December 15, 2010